

Mediabox – MBX4K – RANGER - Information Guide

General Information –

- The Mediabox MBX4K – Android TV 8, Google Certified device uses your internet connection to give you access to streaming content and Video on Demand on any TV with an HDMI port. You can connect the mediabox to your home broadband via Ethernet or Wi-Fi.
- Please note a 10MB line speed with uncapped data is recommended for uninterrupted streaming.
- We do not charge a monthly fee for the mediabox; it is only the pay per view channels like DSTV, Netflix, Showmax, TV Mucho and Prime Video to name a few that you need a monthly subscription to, and this is paid directly to them.
- Please note that all of the above allow up to 4 users on a single subscription, so you could effectively share a subscription with friends or family.
- Please check each individual pay channel for their different tier rates and packages available.
- Super Sport – plays through DSTV Now.
- Most USB Mouse and keyboards work in the device
- Google Certified devices do not come with a built-in air mouse on the remote; all certified apps are navigable with arrow keys.
- Mediabox does not support torrent or non-certified apps
- A 64GB SD card can be used and set as the main storage of the device.
- Your Home Screen is customisable.

Pre-installed Google supported/self-updating apps –

The apps that come pre-loaded are as follows.

- DSTV, Showmax, TVMucho, Redbull TV, Spotify, Bloomberg, YouTube, YouTube Kids, Vimeo.
- Google Play Store, Google Play Movies, Google Play Music
- FX File Explorer for accessing SD and External Hard Drives

Post-installed Mediabox supported/updating apps – Installs within 15 mins of connecting the box to the internet.

- Netflix – find under apps page (red circle left of screen)
- Prime Video

Support Hours –

- Support Hours are Monday to Thursday from 08h00 to 18h00, 17h00 on Friday and 09h00 to 13h00 on a Saturday.
- You can email support@mediabox.co.za, call 021 201 6805 or get hold of us through Live Chat or Facebook.

The Mediabox Team